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# RMS POLICY

## CAPITAL FOCUS

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**Document Information**

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## 1 Introduction

Risk management is an integral part of the DESTIMONEY approach to decision making and accountability. The objective of the Risk Management is to manage the risk without hurting the normal & routine business and its growth. It is also to be continuously updated / reviewed based on the market scenario / market feedback / competition within the objective of managing risk along with potential threats to the organization and profitable growth. The objective is also to give clear-cut direction and communication at all relevant levels i.e. business acquisitions & servicing and business management (support group) to cut the time-lag / delays in decision making and to provide better & personalized services to our esteemed customers.

- Leveraged intra-day exposure (Subject to change depending on market scenario) available to the client for trading in MCX Commodities.
- Square-off of all Commodities position starts 25 minutes before market closing every day if you don't have the requisite margin.
- For holding overnight position, exchange stipulated margins are required.

## 2 Online Monitoring / RMS Functions

- Our RMS Desk is continuously monitoring all M to M profits / losses of the client and if the losses of the client are 75% or more (inclusive of Brokerage, Statutory Levies & Other Levies etc., as applicable) of the Funds of the clients, all the open position/s of the client is/are squared off without intimation to the client after cancelling the pending orders from the system.
- Square-off order initiated when the MTM reaches 75% of loss and the order can be matched only on the available price in the market and we can't guarantee the square-off taken place at 75% all the time. The % can vary depending on the matched price of the square off order.
- Margin Calls will be sent via SMS on or above MTM loss of 70%, 80% & 100% to the Registered Mobile number updated in our Master. Note: If MTM loss of 75% of client fund is our square off percentage and it will consider as 100% from our side (for sending alerts).

## 3 Contract Note & Margin Statements

- Contract Notes and margin statements for the transactions executed by the clients are sent to them through e-mail within 24 hours of the trade.



- M to M and Margin on the outstanding positions are informed to the clients on daily basis. Via E-mail & Mobile.

#### **4 Pay-Out**

All payout requests will be processed electronically and the credit shall come to the client's bank account.

- Withdrawal request placed before 11.30 a.m. will be processed on the same day. Requests placed after 11:30 a.m. will be processed on the next working day.
- Withdrawal request placed on Saturday, Sunday and Bank Holidays will be processed on the next working day.

#### **5 Investor Grievances**

The Compliance Officer shall be the designated officer for handling the Investors Grievances and Client Complaints. The email ID you can write to in case you have any grievance is: [iyyapan.arulmohan@capitalfocus.in](mailto:iyyapan.arulmohan@capitalfocus.in). The resolution of the Complaint shall be done at the earliest.

#### **6 Important Notes**

- We are not engaged in the business of Client Funding. Clients are required to have sufficient balance in their accounts to hold / carry forward positions.
- Positions which do not have sufficient funds can be cut any time at the discretion of our RMS desk. There will be no margin calls or intimation from our RMS desk.
- Trading in MCX contracts will be banned during tender period.
- Fines levied by the exchange for short margin will be payable by the client.
- Payments will only be accepted from the client's registered bank / mapped accounts with us. Cash and Demand Drafts are not accepted.
- The client should not be allowed for trading if RMS action is taken due to margin shortfall and they will not be permitted for trading for the remaining day after squaring off of the open positions. If a client insists for trading means, need to transfer an additional amount.

## **7 Review Policy**

All information mentioned above is subject to change at the discretion of our Risk Management team.

## **8 Policy Communication**

A copy of this policy shall be made available to all the relevant staffs.